

Date received:	6 <sup>th</sup> June 2023
Date responded:	13 <sup>th</sup> June 2023
Subject:	Fortnightly Bin Collections – Complaints, Legal Advice and Manx Forums

Question:

Dear Data Controller I wish to request the following answer to the following questions;

- 1) How many complaints have been made to the corporation regarding bin collections since the imposition of fortnightly collections?
- 2) How many times and at what cost (since the imposition of fortnightly bin collections) has the council and its members sought external legal advice regarding refuse collection?
- 3) How many members of the council, employees and members are contributors of Manx Forums <https://www.manxforums.com/forums/index.php?/forum/3-local-news/>
- 4) How many members of the council, employees and members are 'administrators' of groups within Manx Forums <https://www.manxforums.com/forums/index.php?/forum/3-local-news/>

Response:

**Question 1** – I can confirm that the Council has received one formal complaint regarding the alternate weekly collections since the introduction of the service.

**Question 2** – None.

**Question 3** – The Council does not hold the information you have requested.

**Question 4** – The Council does not hold the information you have requested.