

Date received:	14 <sup>th</sup> February 2025
Date responded:	21 <sup>st</sup> February 2025
Subject:	Dog Fouling Complaints

Question:

**"This week I received a letter in respect of dog fouling - I would like to know:**

- 1. How many complaints have there been in respect of dog fouling relating to the Douglas area broken down by ward, or in the garden city area of Douglas in the last six months.**
- 2. How much money was spent on the production and delivery of the letters which I received this week.**
- 3. Any notes, E Mails or correspondence in the decision making process to decide to send the letters in respect of dog fouling."**

Response:

The Council has received 28 complaints in the past six months in relation to dog fouling. The table below provides a breakdown of these complaints per Ward.

<u>Ward</u>	<u>Number of Complaints</u>
Douglas Central	13
Douglas East	3
Douglas North	5
Douglas South	7

In response to Part 2 of your request, the Council is unable to quantify the exact cost of producing and delivering these letters. During the week commencing 10<sup>th</sup> February 2025, the Council distributed letters to three areas within Douglas. As these letters are hand-delivered by City Wardens as part of their regular duties, and the printing costs are minimal, it is not possible to provide a precise production cost.

Regarding Part 3 of your request, the Council confirms that the City Wardens undertake both proactive and reactive duties concerning dog fouling. If a complaint is received from a member of the public, Wardens will distribute standard letters to residents in the affected area, which has proven to be an effective approach. Likewise, if Wardens identify an area with a high incidence of dog fouling, they will proactively distribute letters to residents.

The Council's standard procedure for handling dog fouling incidents is determined through internal officer discussions. As this is not a formal policy decision, there are no emails, notes, or correspondence relating to the matter.