

[Redacted]

---

**From:** [Redacted]  
**Sent:** 24 May 2024 11:49  
**To:** [Redacted]; [Redacted]  
**Cc:** [Redacted]; [Redacted]; [Redacted]  
**Subject:** RE: RE:  
**Attachments:** [Redacted] (167 KB)

Good morning [Redacted]



We have had complaints from tenants who live opposite the top compound, there is a lot of rubble and debris on the road, does Tooms have a road sweeping schedule? We have asked this before please can't this be asked again?

Kind Regards,

[Redacted]

[Redacted]

[Redacted]

Douglas City Council  
City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD

e-mail - [Redacted]

Phone - [Redacted]

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**From:** [Redacted]

**Sent:** Thursday, May 23, 2024 12:48 PM

[Redacted]

**From:** [Redacted]  
**Sent:** 30 August 2024 09:37  
**To:** [Redacted]; [Redacted]  
**Cc:** [Redacted]  
**Subject:** Re: Willaston - Noise Concerns

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi [Redacted],

Perfect, thank you,

Another thing the councillor mentioned which i forgot until now, sorry!, Was that Just outside the compound in Willaston there are 2 big bins? Sometimes these are left outside of the compound during the day and sometimes they are found tipped up with rubbish falling out and going over the area. Could you check if this is the case and if so if the bins could be kept within the compound at all times and locked up out of hours/during the weekend.

Not sure if this is happening but said i would pass it on.

Thanks,

[Redacted]

[Redacted]  
[Redacted]  
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City Hall, PO Box 2, Douglas, Isle of Man  
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Phone - [Redacted]  
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---

**From:** [Redacted] <[Redacted]>  
**Sent:** 29 August 2024 2:18 PM  
**To:** [Redacted] <[Redacted]>; [Redacted] <[Redacted]>  
**Cc:** [Redacted] <[Redacted]>  
**Subject:** RE: Willaston - Noise Concerns

HI [Redacted]

Thanks for this.

We have already asked Ellis Brown to advise Tooms about noise levels and usage of the upper Willaston compound which needs to be compliant with planning conditions. Unfortunately Tooms don't appear to be complying! I will chase Ellis Brown for feedback and remind NK Construction of the same requirements although from the reports we have received, it appears to be Tooms.

Thanks

[Redacted]  
[Redacted]  
[Redacted]

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City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD

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**From:** [Redacted] <[Redacted]>  
**Sent:** Thursday, August 29, 2024 2:04 PM  
**To:** [Redacted] <[Redacted]>; [Redacted] <[Redacted]>  
**Cc:** [Redacted] <[Redacted]>  
**Subject:** Willaston - Noise Concerns

Hi Both,

Please could one of you drop a reminder email to both NK and Toombs about not starting any loud machinery (including generators) before 08:00 in the morning?

I have just had a councillor in saying they had received some complaints about generators/machinery being started as early as 07:00 but they weren't sure whether it was coming from the Compound or the Apartments.

Thanks,

[Redacted]  
[Redacted]  
[Redacted]

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[Redacted]

---

**From:** [Redacted] <[Redacted]>  
**Sent:** 03 September 2024 11:01  
**To:** [Redacted]  
**Cc:** [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]  
**Subject:** RE: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

[Redacted]

Thank you for arranging contractor feedback.

It is noted that the compound is being opened at 7.30am which in itself will create a disturbance. 8am was stated on the previous planning conditions so there should not be any movement until this time. It would appear from the report that tenants are being disturbed before operational hours, triggering a referral at political level.

The planning application remains awaiting a decision despite the significant time elapsed since submission. There is no guarantee that permission will be granted and a direct report of disturbance to the planning office certainly won't help. The reported disturbances may become detrimental to the planning outcome. It is therefore in the best interest for the contractor to limit disturbances.

It needs to be reiterated that the provision of the upper compound is a goodwill gesture by the Council and was not part of the tender which only allowed for the bottom compound area. If tenant complaints become prevalent, the Council will also need to review usage.

Pleased to hear that Tooms have conducted a toolbox talk with its operatives.

Thanks

[Redacted]

[Redacted]  
[Redacted]  
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City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD

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**From:** [Redacted]  
**Sent:** 02 September 2024 [Redacted]:45  
**To:** [Redacted]; [Redacted]

Cc: [redacted]; [redacted]; [redacted]; [redacted]; [redacted]; [redacted]; [redacted]; [redacted]

Subject: RE: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

Good afternoon All,

We have reviewed vehicle and staff movements from last Monday, including tracker information and speaking with the operatives – no member of staff was on site prior to 7.30 on the Monday in question.

The compound was opened around 7.30am as is normal, this involves unlocking the fencing and opening them up, before that operative then proceeds to the lower compound by car to undertake same. The only piece of plant to undertake works in and around either Compound is the Handler – which is kept overnight in the lower compound so would not have been anywhere near the upper compound until around 8am at the earliest – the only ‘digger’ on site at the time was at Willaston Crescent.

The site was closed at 4pm on the Bank Holiday Monday to allow operatives some additional time to make it through the access road, again the timing and accusations below do not align with what we know to be the facts.

As [redacted] has suggested, the new planning application should have included changes to the operational times which were discussed, and amendments agreed some 12 months ago. This included an amendment to the Bank Holidays and TT period as they did not align with our, or the wider construction industries Holidays and shutdowns – most Contractors were working on Monday, including on the New Apartment block at Willaston. I’d have thought this application would have been well through the system by now and If this is not the case, this is not something we are aware of until now.

We have held a further toolbox talk with the operatives involved in works within the upper compound and re-affirmed no disruptive activity can take place in there until 8am and to ensure the road leading to it is kept clear and free from debris. We would also note that generally no works are undertaken on a Saturday and the site, and therefore compounds; remain closed.

Thanks

[redacted]

[redacted]

Tooms Bros (1994) Ltd | Caines Bros (Builders) Ltd

Ballacutichel Farm  
Mount Murray  
Braddan  
Isle of Man  
IM4 2HU

t. [redacted]

e. [redacted]@ballacutichel.im

From: [redacted] <[redacted]>

Sent: 02 September 2024 10:19

To: [redacted] <[redacted]@ballacutichel.im>; [redacted] <[redacted]>

Cc: [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>

<[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>

Subject: FW: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

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**From:** [redacted] <[redacted]>  
**Sent:** 29 August 2024 14:54  
**To:** [redacted] <[redacted]@ballacutchel.im>; [redacted] <[redacted]>  
**Cc:** [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted]  
[redacted]; [redacted] <[redacted]>  
**Subject:** FW: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON  
**Importance:** High

[redacted],

I recall a meeting a while back where the operational hours were discussed, and times around TT etc.

[redacted],

Further to our conversation on this can we feedback so we can liaise with the client etc.

Thanks

[redacted]

[redacted]  
[redacted]  
[redacted].  
[redacted]



**Ellis Brown Architects**  
RIBA Chartered Practice  
1 Sydney Mount  
Douglas,  
Isle of Man – IM1 3DB

T - [redacted]  
E - [redacted]  
M - [redacted]

---

**From:** [redacted] <[redacted]>  
**Sent:** 29 August 2024 14:21

To: [redacted] <[redacted]>; [redacted] <[redacted]>  
Cc: [redacted] <[redacted]>; '[redacted]' <info@[redacted].com>;  
[redacted]; [redacted] <[redacted]>

**Subject:** RE: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON  
**Importance:** High

[redacted] / [redacted]

Further to the below, can I please have some feedback.

Thanks

[redacted]

[redacted]  
[redacted]

Douglas City Council  
City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD

e-mail - [redacted]

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**From:** [redacted]  
**Sent:** Tuesday, August 27, 2024 3:52 PM  
**To:** '[redacted]' <[redacted]>; [redacted] <[redacted]>  
**Cc:** [redacted] <[redacted]>; '[redacted]' <info@[redacted].com>;  
[redacted]; [redacted] <[redacted]>

**Subject:** RE: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON  
**Importance:** High

[redacted] / [redacted]

Further to the below, it would appear this has now been escalated to the Planning Department and MHK level.

Communication received today suggests that *'the compound was opened at 7am yesterday (bank holiday) and the digger was there moving things around for half an hour from 7.30 which was extremely noisy. I do have a recording of the noise and it is totally unacceptable at this time. They were then back and forth most of the morning at least 12 times and then closed the site around 5pm'*.

If this is allegedly factual, the compound is not being used in line with planning conditions. If this is allegedly factual, there is now a very real chance that this completely jeopardises the current planning application which would result in closure of the compound to the detriment of the contractor's own failings. There are no other alternative sites at short notice.

I attach a previous planning approval notice indicating the conditions of usage for reference.

Can you please relay the seriousness of the situation to the contractor immediately and I look forward to your feedback in this respect.

Thanks

[Redacted]

[Redacted]

[Redacted]

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City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD

e-mail - [Redacted]

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---

**From:** [Redacted]

**Sent:** Friday, August 23, 2024 3:49 PM

**To:** '[Redacted]' <[Redacted]>; '[Redacted]' <[Redacted]>

**Cc:** [Redacted] <[Redacted]>; '[Redacted]' <[info@\[Redacted\].com](mailto:info@[Redacted].com)>;

[Redacted] <[Redacted]>

**Subject:** PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

**Importance:** High

[Redacted] / [Redacted]

We have received the below communication from a resident. Can you please review how the STORAGE compound is actually being utilised. Anything more than its use as a storage facility and consisting of more items of storage than included on the planning application would be in contravention of its intended usage. Road cleaning is also an issue at both compounds and the lack of a banksman has been highlighted previously. If this compound is not being used as it is intended, there is a very high risk that it will become unavailable at short notice. This may also jeopardise the awaited planning approval.

Thanks

[Redacted]

*'Good afternoon*

*I am emailing with my concerns over the above so called 'Temporary storage depot'.*

*This is causing the residents of the street much upset, the constant noise from the digger beeping filling metal skips with a metal tray banging to empty the contents of the tray. I have literally been home for one hour and the digger has already been back and forth 6 times. There is also rubble all over the road which is causing damage to the cars when the stones are flicked up by passing vehicles causing dirt and dust along the street. For the neighbours with breathing issues this dust is particularly bad.*

*They are working to no strict rules at present as nothing has been agreed and have been for at least the past 10 months, they are there from around 7.30 am until at least 5pm. Bank holidays we thought we would get a reprieve and some much needed peace but no they work all day.*

*This depot is more of a waste dump (3 big skips for rubble, glass and wood) not a storage depot and I think we have put up with this longer than we should have had to. The skip wagon was here to remove one of the skips at 7.30 in the morning and this is surely totally unacceptable in a residential area.*

*The houses on this road have been renovated and the houses and cars are filthy due to all the rubble dust from this site.*

*I look forward to your responses'.*

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[redacted]

**From:** Councillor Ms Janet Thommeny  
**Sent:** 26 September 2024 12:19  
**To:** [redacted]; [redacted]  
**Cc:** [redacted]  
**Subject:** Re: Storage site Snaefell Road  
**Attachments:** processed-BE27BF74-EA31-46D2-95FB-31E0CD880FDD.jpeg;  
processed-29824FA5-0CC9-44FC-BA76-3C9A2AD9FE41.jpeg;  
processed-632D4B97-1481-40F4-8FD5-A75B185C9B03.jpeg; processed-  
C84821E7-53B9-454B-908F-3F7221CF9D3C.jpeg; processed-  
E06D37A0-2A11-4E86-BE08-2F047255FA01.jpeg; processed-  
D98E75DB-139E-439A-A923-777E1B54A158.jpeg

Good morning [redacted], [redacted] et al, I hope you are all well

I also had reason to visit the site yesterday afternoon, to meet with the constituent who raised the concerns at our Political Surgery on Saturday 21/09/2024, and, unfortunately [redacted], my photos tell a different story to the one you have attached. Residents in the area advised me that there was a man with a broom sweeping outside the gates of the site down to the start of the reserved parking space yesterday morning, probably immediately prior to your photo. And there are other concerns regarding the 'storage' site.

During my time with the constituent, the big digger type machine visited the site 3 times, the noise of the digger emptying the rubble from the refurbishment site is immense, and this is happening 33-4 times per hour, every hour, during the working day. I appreciate it is a building project and some noise and heavy machinery is to be expected, but the residents in the area have been subjected to this for years now, which is not acceptable to them as their area has now been refurbished/updated, so there does not appear a good enough reason for them to continue to be subjected to the incessant noise and disturbance.

The 'storage' site, while does store some goods, appears to be more of a dumping site, with all the waste from the building site being deposited in the huge skips which are situated within the boundary of the site. This also has the knock on effect of the debris falling onto the roadway and the dust being deposited on the neighbouring properties and vehicles.

I also have concerns that the notice of planning application is obscured from the eyes of the general public, and is displayed on white paper, so not immediately obvious to passers by, indeed I had to search for quite a while to find it. I was of the impression that planning notices were to be displayed on yellow paper so they were immediately obvious. If my impression is correct, I believe the company/council are in breach of planning for this temporary 'storage' area.

In respect of the adjoining land/gardens to the site, [redacted] is permanently flooded, and is a breeding ground for vermin. His garden has been split in half (a few years ago) by the Council and with a Council assurance that they would attend to clear the debris left in the back half of his garden, which has still to be done - can this be actioned please? It's also timely to mention that the tenant of [redacted] is a night shift worker, so the impact of this ongoing 'storage' site is truly detrimental to his wellbeing.

I (hopefully) have attached some of the photos and video that I took yesterday, but I am also equally happy to call into City Hall and share them with you.

I appreciate that the refurbishment of the properties in Willaston is an ongoing project and there will be noise and disturbance due the nature of the project, however, I believe there can be an appropriate alternative to the current situation for the residents in the area of this site, and would be happy to discuss this further.

Kindest regards,

Janet

Councillor Janet Thommeny  
Member for Douglas North

Sent from [Outlook for iOS](#)

---

**From:** [redacted]  
**Sent:** Wednesday, September 25, 2024 12:40:09 PM  
**To:** [redacted]  
**Cc:** Councillor Ms Janet Thommeny ; [redacted]  
**Subject:** Re: Storage site Snaefell Road  
Good Afternoon [redacted]

Further to my earlier email, see attached photo taken this morning for your information.

Kind Regards

[redacted]

[redacted]  
[redacted]

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City Hall, PO Box 2, Douglas, Isle of Man  
IM99 1AD  
e-mail - [redacted]  
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**From:** [redacted]  
**Sent:** Wednesday, September 25, 2024 10:14 AM  
**To:** [redacted]  
**Cc:** Councillor Ms Janet Thommeny ; [redacted]  
**Subject:** Re: Storage site Snaefell Road  
[redacted],

Thank you for the photos. I can advise that one of our Officers went to site this morning and I can confirm the roads were swept some weeks ago. We instructed the contractor to keep on top on this and make sure the roads are regularly swept. We are also constantly monitoring through the Clerk of Works.

Kind Regards

[Redacted]

[Redacted]

[Redacted]

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e-mail - [Redacted]

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**From:** [Redacted]

**Sent:** Tuesday, September 24, 2024 4:50 PM

**To:** [Redacted]

**Cc:** Councillor Ms Janet Thommeny ; [Redacted]

**Subject:** FW: Storage site Snaefell Road

Hi [Redacted]

Images from the storage depot on Viking Road, as discussed.

[Redacted]

Best Wishes

[Redacted]

[Redacted]

[Redacted], Finch Road, Douglas Isle of Man IM1 3PW

Tel: [Redacted]

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RAAUE: S'preevaadjagh yn çhaghteraght post-l shoh chammah's coadany'n erbee currit marish as ta shoh coadit ec y leigh. Cha nhegin diu coipal ny cur eh da peiagh erbee elley ny ymmydey yn chooid t'ayn er aght erbee dyn kied leayr veih'n choyrtagh. Mannagh nee shiu yn enmysagħ kiarit jeh'n phost-l shoh, doll-shiu magh eh, my sailliu, as cur-shiu fys da'n choyrtagh cha leah as oddys shiu.

Cha nel kied currit da failleydagħ ny jantagh erbee conaant y yannoo rish peiagh ny possan erbee lesh post-l er son Rheyynn ny Boayrd Slattyssagħ erbee jeh Reiltys Ellan Vannin dyn co-niartagħey scruit leayr veih Reireyder y Rheyynn ny Boayrd Slattyssagħ t'eh bentyn rish.





Isle of Man  
Government

# NOTICE OF AN AMENDMENT TO AN APPLICATION TOWN AND COUNTRY PLANNING ACT 1999



## Town and Country Planning (Development Procedure) Order 2019

Notice is hereby given that subsequent to receipt of an application, details below, an amendment to that proposal has been received by the Department of Environment, Food and Agriculture, which is deemed sufficient to justify republication of the application.

Reference	Development Site	Proposed Works
23/0122/B <i>To be quoted on all correspondence</i>	Former Site Of D And 62 Snaefell Road Douglas Isle Of Man	Use of plots of 60 and 62 Snaefell Road as a temporary site storage compound (partial retrospective) lasting until March 2026.
<b>Publication Date</b> 16th August 2024		

### How to view the application and its amendment

Go to [www.gov.im/viewapplications](http://www.gov.im/viewapplications) after the Publication Date above. If you require further information or assistance please contact the Department (details below)

### How and when to comment

Any person may make written representations to the Department about this application and its amended detail at any time before it is determined. PLEASE NOTE the Department cannot determine the application earlier than **6th September 2024**. Representations can be submitted to the Department by email/post (address below) or online at [www.gov.im/planningcomment](http://www.gov.im/planningcomment)

Please be aware that all submissions will be published in accordance with the Access to Information Act, the Freedom of Information Act and the General Data Protection Regulation. Anonymous submissions will not be considered. The Department is not responsible for any determination.

### Interested Person Status

Any person who wishes to apply to be treated as an interested person must specify within their representation (by reference to accepted planning considerations) the lawful use of their land which would be affected by the development for which approval is sought. Please use the following form to apply for interested person status.







[Redacted]

---

**From:** Councillor Ms Janet Thommeny  
**Sent:** 27 May 2025 11:32  
**To:** [Redacted]; Daniel Looney; [Redacted]  
**Subject:** Re: Depot 60/62 SNAEFELL ROAD

Good morning [Redacted], I've forwarded this to our Housing Team, for their information and any potential action. We can't stop the project but they can be reminded of the conditions within the planning order.

I'll get back to you when I hear anything back.

Kindest regards

Janet

Call Janet Thommeny  
Member for Douglas North

Get [Outlook for iOS](#)

---

**From:** [Redacted]  
**Sent:** Tuesday, May 27, 2025 10:56 AM  
**To:** Councillor Ms Janet Thommeny  
**Subject:** Depot 60/62 SNAEFELL ROAD  
Good morning Janet

I'm emailing hoping you can help put a stop to Toombs using this depot immediately as they are breaching their planning order. It clearly states no use of this site Sundays, public holidays and TT fortnight. They were there all day yesterday and are there again today !!!

I have submitted a planning breach as well but hoping you can stop in quicker than them.

Kind regards

[Redacted]  
[Redacted]

Sent from [Outlook for Android](#)



# Department of Environment, Food and Agriculture

Rheynn Chymmyltaght, Bee as Eirinys

## FILE MEMO

Emailed comment relative to a planning application and submitted via IOM Government online services.

Hard copy for the purposes of the planning file. Regarding:

**Application No:** 23/01226/B  
**Proposal:** Use of plots of 60 and 62 Snaefell Road as a temporary site storage compound for a 24 month period retrospectively. Planning Approval Notice 21/000686/B previously approved the use of the site as a temporary storage compound which has now expired.  
**Address:** Former Site Of 60 And 62 Snaefell Road Douglas Isle Of Man  
**Applicant:** REDACTED

### CASE OFFICER

**Printed By:**   
HST  
**Date:** 8th November 2023  
**Comment submitted by:** REDACTED  
**Their address:**   
Douglas  
Isle Of Man  
IM2 6NQ

**Date received:** 7 November 2023  
**Decision and date issued (if any)** PCO

NB For the purposes of assessing party status the person submitting the comment has been invited to indicate their relationship toward the end of the comment received;

The comment stated;

Living close to this site I object to this planning application as nothing has changed since 2016 when 5 years was requested and rejected due to the impact on the housing around it. Since 2016 this has been a TEMPORARY depot and it finally closed 2022 so 6 years later. It is now being used again and requesting a further 2 years which I think is totally unacceptable and highly doubt if planning is given it will only be 2 years as Willaston estate is far from finished. Planning department granted the last application in 2020 so they could finish the northern part of the estate which is now complete. The noise, dust and heavy vehicles coming up and down from this depot is not acceptable. It is on a bus route with cars parked on both sides so not ideal for turning big diggers in the road when loading/unloading etc. Please see the reasons below on previous applications and do not permit this application. There is already another depot on Barrule Road that can be used, it is not the residents fault that two building sites are running at the same time.

16/01108/B - The applicant has requested a five year approval. This is considered to be too long a period, given the somewhat balanced foregoing assessment, and the impact of the proposal should be reassessed before then. It is accordingly concluded that a condition limiting the approval to 24 months, which would match the period as set out in the Temporary PDO, would be appropriate. That period should commence from roughly the time that the yard was opened. No exact date is known, but it is believed to be mid-June.

18/00682/B The use hereby approved shall cease by 1st September 2020, and the site cleared of any storage materials by that date.

21/00686/B The use hereby approved shall cease by 1st April 2022 or the completion of the renovation project, whichever comes first, and the site cleared of any stored materials.

Relationship to site: Close to the site (please elaborate)

**From:** *Redacted*  
**To:** [DEFA, Environmental Health Enquiries](#); [DEFA, Planning](#); [redacted]; [redacted]; [redacted]  
**Subject:** PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON  
**Date:** 19 August 2024 15:33:49

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**Caution: This email is from an external sender. Please take care before opening any attachments or following any links.**

Good afternoon

I am emailing with my concerns over the above so called 'Temporary storage depot'.

This is causing the residents of the street much upset, the constant noise from the digger beeping filling metal skips with a metal tray banging to empty the contents of the tray. I have literally been home for one hour and the digger has already been back and forth 6 times. There is also rubble all over the road which is causing damage to the cars when the stones are flicked up by passing vehicles causing dirt and dust along the street. For the neighbours with breathing issues this dust is particularly bad.

They are working to no strict rules at present as nothing has been agreed and have been for at least the past 10 months, they are there from around 7.30 am until at least 5pm. Bank holidays we thought we would get a reprieve and some much needed peace but no they work all day.

I did put in my objections when planning was requested which appear to be being ignored and also voiced my concerns on the last application when it was granted for a further 6 months so they could finish off the top half of the estate which was completed during covid.

This depot is more of a waste dump (3 big skips for rubble, glass and wood) not a storage depot and I think we have put up with this longer than we should have had to probably due to it being a local authority asking for it. The skip wagon was here to remove one of the skips at 7.30 in the morning and this is surely totally unacceptable in a residential area.

Planning department we have had to endure this so called 'TEMPORARY storage depot' since 2016 and I plead with you to shut this depot down and do not allow them permission to be there any longer. In 2016 they requested a 5 year period which was declined due to the impact on the surrounding residents and here we are 2024 and they are still using it. What has changed since 2016 that it doesn't impact the residents.....absolutely nothing ! This estate is not likely to be finished anytime in the next 10 years so I if they are granted this they will request another 2 years in 2025 as they wont be finished. The houses on this road have been renovated and the houses and cars are filthy due to all the rubble dust from this site.

Can you all just come and take a look at what we are dealing with day after day?

I look forward to your responses.

Kind regards

*Redacted*



# Department of Environment, Food and Agriculture

Rheynn Chymmyltaght, Bee as Eiryns

## FILE MEMO

Emailed comment relative to a planning application and submitted via IOM Government online services.

Hard copy for the purposes of the planning file. Regarding:

**Application No:** 23/01226/B  
**Proposal:** Use of plots of 60 and 62 Snaefell Road as a temporary site storage compound (partial retrospective) lasting until March 2026.  
**Address:** Former Site Of 60 And 62 Snaefell Road Douglas Isle Of Man  
**Applicant:** REDACTED

**CASE OFFICER**   
**Printed By:** DF  
**Date:** 30th August 2024  
**Comment submitted by:** REDACTED  
**Their address:**   
  
Douglas  
Isle Of Man

**Date received:** 30 August 2024  
**Decision and date issued (if any)** PCO

NB For the purposes of assessing party status the person submitting the comment has been invited to indicate their relationship toward the end of the comment received;

The comment stated;

My mother lives at . I visit her daily and she has been suffering with the noise of the loud skip delivery???, one day we calculated over 20 wagons in and out dumping and making loud crashes. I have stayed with her a couple of days to see for myself and I was shocked at the level of disruption caused. You can also hear the workers in the yard swearing and shouting. It???s like living in a building site. This has cause tremendous stress if my almost 70 year old mothers mental health. Her car has also been hit by a digger and wing mirror damaged. As I???m writing this the reverse beep of a digger has been going on for 10 minutes as they dump more rubble and site waste. I see that it???s listed as a storage site. But this is actually been used to offload skips and skip contents to then be brought to another site which doesn???t represent what the initial agreement was in place for. Yesterday I came home to see my elderly mother brushing the road because of all the debris??? that has come from the skips and wagons going past. I had to jet wash her reserved parking spot because it was caked in

rubble and dust. Her car needs to be washed every couple of days due to the site dust covering  
It gets in the engine too. Man of the neighbours are unhappy. Thank you  
Relationship to site: Close to the site (please elaborate)

[Redacted]

**From:** Redacted  
**Sent:** 26 August 2024 21:13  
**To:** [Redacted]; [Redacted]; [Redacted]  
**Subject:** Re: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

**Caution: This email is from an external sender. Please take care before opening any attachments or following any links.**

Good evening

Thank you all for getting back to me, I really would appreciate any help you can give me.

For reference that site was opened at 7am today (bank holiday) and the digger was there moving things around for half an hour from 7.30 which was extremely noisy I do have a recording of the noise and it is totally unacceptable at this time. They were then back and forth most of the morning at least 12 times and then closed the site around 5pm.

I do appreciate they have been told to use it by Douglas Corporation but I really don't think we should have to put up with it any longer when they were only meant to be there for a maximum of two years in 2016.

Kind regards

Redacted

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**From:** [Redacted] <[Redacted]>  
**Sent:** 23 August 2024 14:39  
**To:** [Redacted] <[Redacted]>  
**Subject:** RE: PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

Redacted

Thank you for copying me in, and I completely understand your frustration in this. I have asked for an update on the current situation, and will revert in due course.

Apologies for the delay in my reply, I am only back on the IOM this week.

Regards

[Redacted]

Best Wishes

[Redacted]  
[Redacted]  
[Redacted], Finch Road, Douglas Isle of Man IM1 3PW  
Tel: [Redacted]

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**From:** Redacted

**Sent:** 19 August 2024 15:34

**To:** DEFA, Environmental Health Enquiries <EnvironmentalHealthEnquiries.DEFA@gov.im>; DEFA, Planning <Planning@gov.im>; [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>

**Subject:** PLANNING APPLICATION 23/01226/B 60-02 SNAEFELL ROAD WILLASTON

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Good afternoon

I am emailing with my concerns over the above so called 'Temporary storage depot'.

This is causing the residents of the street much upset, the constant noise from the digger beeping filling metal skips with a metal tray banging to empty the contents of the tray. I have literally been home for one hour and the digger has already been back and forth 6 times. There is also rubble all over the road which is causing damage to the cars when the stones are flicked up by passing vehicles causing dirt and dust along the street. For the neighbours with breathing issues this dust is particularly bad.

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Can you all just come and take a look at what we are dealing with day after day?

I look forward to your responses.

Kind regards

Redacted

## Isle of Man. Giving you freedom to flourish

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No employee or agent is authorised to conclude any binding agreement on behalf of any of the Departments or Statutory Boards of the Isle of Man Government with any party by e-mail without express written confirmation by a Manager of the relevant Department or Statutory Board.

RAAUE: S'preevaadjagh yn chaghteraght post-I shoh chammah's coadanyan erbee currit marish as ta shoh coadit ec y leigh. Cha nhegin diu coipal ny cur eh da peiagh erbee elley ny ymmydey yn chooid t'ayn er aght erbee dyn kied leayr veih'n choyrtagh. Mannagh nee shiu yn enmyssagh kiarit jeh'n phost-I shoh, doll-shiu magh eh, my sailliu, as cur-shiu fys da'n choyrtagh cha leah as oddys shiu.

Cha nel kied currit da failleydagh ny jantagh erbee conaant y yannoo rish peiagh ny possan erbee lesh post-I er son Rheyynn ny Boayrd Slattyssagh erbee jeh Reiltys Ellan Vannin dyn co-niartaghey scruit leayr veih Reireyder y Rheyynn ny Boayrd Slattyssagh t'eh bentyn rish.



# Department of Environment, Food and Agriculture

Rheynn Chymmyltaght, Bee as Eiryns

## FILE MEMO

Emailed comment relative to a planning application and submitted via IOM Government online services.

Hard copy for the purposes of the planning file. Regarding:

**Application No:** 23/01226/B  
**Proposal:** Use of plots of 60 and 62 Snaefell Road as a temporary site storage compound (partial retrospective) lasting until March 2026.  
**Address:** Former Site Of 60 And 62 Snaefell Road Douglas Isle Of Man  
**Applicant:** REDACTED

**CASE OFFICER**   
**Printed By:** DF  
**Date:** 6th September 2024  
**Comment submitted by:** REDACTED  
**Their address:**   
Douglas  
Isle Of Man

**Date received:** 5 September 2024  
**Decision and date issued (if any)** PCO

NB For the purposes of assessing party status the person submitting the comment has been invited to indicate their relationship toward the end of the comment received;

The comment stated;

I'm objecting to the site due to noise pollution. Debris blowing into my garden. Lack of privacy. Rubble and dust from skips coming in and out. Rubble all up and down the road outside my property. We feel that 5 continued yrs of this barrage of noise, dust and debris will be detrimental to mine, my daughters and my neighbours mental and physical wellbeing. So Strongly object to this planning application. Also there is an empty plot of land directly behind Toomes compound on Barrule road which could easily suffice as a storage yard.  
Relationship to site: Immediately adjacent to the site

**From:** [REDACTED]  
**To:** [DEFA, Planning](#)  
**Subject:** Urgent / planning objection  
**Date:** 03 April 2025 18:38:57

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**Caution: This email is from an external sender. Please take care before opening any attachments or following any links.**

Dear

It was a pleasure speaking with you recently and as requested by you I have put this in to an email.

**Application No: 23/01226/B**

I understand they are trying to get houses up to a better standard of living, but it is causing tremendous stress to myself and neighbouring houses.

There is no consistency of cleaning roads or spraying site to keep dust levels down. everywhere is covered in dust inside and outside of the home. Windows and doors. Vehicle covered inside and outside, having to wipe all windows and headlights before going anywhere is Soul destroying. I have a reserved park which many times has been covered in muck, that other cars have parked on it because they cannot see the sign on the road.

The noise of the wagons up and down can be 20 times a day and more dumping rubble and glass into big skips and then smashing it down. Is is absolutely unbearable, even with Windows shut you can still hear it. Along with the reverse beeping from site vehicles, this is more like an amenity site than a storage facility the fumes from the diesel engines which have been left to run for 20 minutes constantly lingering around the area you can really smell the fumes.

There is a river that runs from the top of Snaefell Road down to the bottom, and since the site has been used it has disrupted the land, my neighbours garden including mine have been completely flooded.

We have rats at the back which is concerning because poison has been put down and and we have seen many dead ones which are decomposing in the flood water meaning it's tainted with poison and disease, it's a serious health risk. You cannot sit in your own garden during the summer with the noise and constant dust flying in the air.

This is seriously affecting the well-being of myself and my fellow neighbours. we have also been told that the rubble and glass which is emptied on the site every day is classed as industrial waste.

I really hope you can help with what has been a traumatic 10 years dealing with this site in operation. I feel if his continues it will heavily impact further on our wellbeing.

Thank you for taking the time to read my email.

Kind regards

[REDACTED]

[Redacted]

Willaston  
Douglas

[Redacted]  
[Redacted]



