

Douglas Community Update

Organisations/businesses offering services to the community

Helpout.im

Local website leading the community response to COVID-19. Residents can request assistance using this platform. Volunteer sign up available. Wellbeing information available. www.helpout.im.

Ellan Vannin Fuels

G4S have volunteered a vehicle and one of their team, to deliver items in Douglas for the over 70s and most vulnerable in our community.

The service is contactless and dropped off at your front door. Contact 333762. Orders are to be placed between 9am and 3pm for delivery the following day.

Isle of Man Post Office

Offering a door step letter collection service. Post workers can collect pre-stamped and addressed items for outside people's homes if they are already making a delivery there.

St John Ambulance

Prescription delivery service to residents in self-isolation. Contact 674387.

Ballakermeen Stores

Offering a delivery service throughout Douglas call 629241 for more information.

Living Hope (community support)

Willing volunteers to help with; shopping, posting mail, collecting prescriptions, calling you each day to ensure you are okay and praying with you. Contact Lorraine on 493500 or info@livinghope.im

Jac Stores

Free island wide delivery, order via their website shop.jacstore.co.uk

Douglas Council Car Parks

Shaw's Brow, Chester Street and Bottleneck car parks free parking to assist key workers and to minimise traffic movement in the centre.

Manx Co-op

Priority shopping time for the elderly and vulnerable in our community. 9.00am to 10.00am 7 days per week. All 10 Co-Op stores on the Isle of Man will be prioritising service to the elderly and vulnerable in our community during this hour 7 days per week and would respectfully request our other customers to keep their distance during this time each day. Social distancing measures implemented – maximum of 8 customers at one time. Earlier closure Island wide at 8.00pm.

Marks and Spencer

To ensure everyone has access to the items they need the first hour of trading has been set aside on certain day for the older vulnerable customers and NHS Staff and emergency workers, from 23.03.2020

- 8.00 – 9.00am vulnerable customers – Mondays and Thursdays
- 8.00 – 9.00am NHS and emergency works – Tuesdays and Fridays

Social distancing measures implemented – customers limited to 70 in store at any one time. Market Street and menswear entrances now closed. Opening hours 8am to 7.00pm Monday to Saturday and 9am to 5pm on Sunday.

Tesco

On Mondays, Wednesdays and Fridays Tesco are officering the vulnerable and elderly exclusive shopping times between 9am and 10am. One person per family permitted to shop at any time.

Douglas Shoprite

Senior citizen (70 years plus) priority shopping, Tuesday, Thursday and Saturday 8am to 9am.

NHS, Emergency & Care Workers priority shopping: Monday, Wednesday and Friday, 8am to 9am.

Boots

Social distancing measures in place – limited to 15 people in store and closure of beauty hall.

Robinsons

Homecare box scheme – available for delivery to vulnerable categories, self-isolation, NHS and emergency workers. Order online or call 690000. New hours, 9am to 4pm. Online store and delivery service now launched, www.wholesale.robinsons.im.

Food Bank

Offering a drive-thru service. Existing clients asked to park in the top car park or main road and drive down when instructed to collect food from green box. For residents in crisis, contact 646999 or isleofmanfoodbank@gmail.com.

Carl Roberts Service Centre & Vehicle Sales

Courtesy cars available free of charge for NHS front line services. Contact via their Facebook page.

Mylchreests Motors Limited

Offering cars to volunteers providing delivery services to vulnerable residents. Contact 493850.

Athol Garage

Offering cars to volunteers providing services to vulnerable residents. Contact 820082 or steven.lapsley@athol.co.im.

Isle of Man Creameries

Island wide delivery for vulnerable community members. E-mail shirley@isleofmancreamery.com

Doorstep delivery - Accepting a limited number of customers to start in early May sign up at;

www.isleofmancreamery.com/delivery

No. 16 Butchers

Delivery of meat packs. Phone 310232 or message on the Facebook page. Offering meat packs for senior citizens and any families dealing with reduced income.

Isle of Man Seafood Products

Island wide delivery available. fishsales@iomsf.com.

Spar Anagh Coar & Governors Hill

Delivery of essential items to customers in self-isolation. Telephone 624848 for Anagh, 613177 for Governors. (Call before 10am for same day delivery).

Ballakermeen Stores

Newspaper/magazine, groceries, coal etc – delivery service for any residents unable to attend the shop. Phone 629241.

Wiltshire Farms Foods

Delivering pre-prepared meals, bread and milk. www.wiltshirefarmfoods.im or 626393, 898385.

Newbys, Prospect Terrace

Free delivery service of groceries and can pick up items from Kinrades Pharmacy when needed. Newspaper delivery also available (weekly delivery fee applicable). Message 'Newby's Convenience' on Facebook.

Isle of Man Hampers

Delivering hampers containing Manx produce. Isleofmanhampers.com

Gourmet Shakes and Snacks

Delivering baked goods and confectionery. Visit www.gourmetnow.uk

Top Banana

Collection and delivery of fresh fruit and veg. Contact 334014 to order.

Garey Distribution

Delivering cakes and ice-cream. Visit gareydistribution.com to order.

The Cake Studio IOM

Delivering boxes of mixed flavour cupcakes. Visit 'The Cake Studio IOM' to order.

A Little Piece of Hope

Offering a shopping service to residents. Visit 'A Little Piece of Hope' on Facebook for more information.

Waffle Lounge

Delivering waffles island-wide.

Freshly Squeezed

Breakfast, lunch, hot drinks and smoothies available for collection and delivery. Visit 'Freshly Squeezed' on Facebook.

Bon Fabric

Wool orders for delivery. Contact 611856 to order.

The Creative Shop

Delivering art supplies. Contact 628618 to order.

Devereau's Fishmongers

Fish delivery service available, e-mail devereaus2@manx.net

Hound and Howl

Delivering dog food and treats – www.HoundandHowl.com

Shop to Door

Providing a shopping and delivery service (fees apply). Contact shoptodooriom@gmail.com or 328330 for more information.

Staarvey Farm

Delivering fresh veg and herbs, bottles and jars of Manx condiments and sauces.

Martha's Kitchen

Delivering home cooked meals. Visit Martha's Kitchen on Facebook for more information/to order.

Isle of Man Community Meal Donations

Providing meals for vulnerable residents. Contact 410073 for more information.

Pharmacies Opening Hours

Pharmacies island-wide have updated their opening hours in response to COVID-19. For the up to date list visit <https://www.gov.im/media/772581/covid-19-community-pharmacists-opening-hours-2020-v2.pdf>.

Manx Utilities

Prepayment top-up service for electricity now available. Visit manxutilities.im.

Isle of Man Home Deliveries

Delivering goods on behalf of K.C. Foods wholesalers.

Fresh Manx Fruit and Veg Deliveries

Island wide delivery available, contact Brenda Moore on 477612 to order.

Take-away and collection food service.

Two local websites provide up to date take-away and delivery services;

www.Standsixfeetawayanddeliver.co.im

www.eatout.im

Below list is as of 21st April, 2020

1886 Bar and Grill

Allesandro's

Asia Fresh

Barbary Coast

Bar George

Best Kebab House IOM

Bohemian Coffee Lounge

Boho

Bottle Monkey

Café Delight

La Piazza Restaurant

Marmaris Grill and Pizza

MexiMann

Morgan's Pie Limited

Mrs Yang's Restaurant

Noa Bakehouse

Oasis Catering

Ocean

OokCowries – Carribbean Store

Paparazzi

Chinatown	Pizzaiolo
Chris Franklin – Dining & Events	Pizza Napoli
Coffee Corner	Portofino Restaurant
Delissimo	Ross Bakery
Douglas Golf Club and Meadows Pavilion	Siam Orchid
Downtown Café	Taj Mahal
Dream Bird	Tandoor Indian Restaurant
Ellan Vannin Hotel	Tanrogan Seafood Restaurant
Enzos Restaurant	Tastebuds
Flaming Great Ballakebabs	Taste of Bengal
Gourmet Shakes	Taste of Bread Bakery
Great Wall	Terrace Chippy
Greek Food Story	Thai Thai
Haneffe’s Bar & Grill	The Chippy
Harbour Lights at the Sefton	The Forge
Horse and Plough	The Front Porch
Hot Wok	The Tea Junction
Isle of Cider	The Thirsty Pigeon
Isola	The Wine Cellar
Harbour Lights at the Sefton	Tuk Tuk Thai
Hot Wok	Vino
Jaks	Waffle Lounge
Kirin	Wicked Wagon Coffee Bar
Kurries and Steaks	Wiltshire Farm Foods
Leela’s Kitchen	Wine Down
Little Fish	
L’Experience	

Community/entertainment

RNLI

The RNLI is helping keep children entertained whilst self-isolating with various challenges on its website. [rnli.org/youth/education-resources](https://www.rnli.org/youth/education-resources)

ELS Isle of Man

Livestream facilities to enable families and businesses to communicate. Small cover fee applied.

Mindfulness IOM

Running online mindfulness sessions. Visit mikekewley.com for more information.

Facebook pages

Coronavirus Help Isle of Man

Isle of Man Food and Grocery Deliveries

Isle of Man Home Education (free resources for children)

Henry Bloom Noble Library

eBook and eAudio service available. Visit www.douglaslibrary.im to join. The HBN Facebook page is also sharing various online resources, home-schooling tips and ideas, health and well-being information.

National Theatre Live (promoted by Villa Gaiety)

Every Thursday a selected National Theatre Live show will be streamed on YouTube for free. Nationaltheatre.org.uk or 'The Shows Must Go On' Youtube Channel.

BB Broadway

Offering free online theatre classes to children. Visit BB Broadway Facebook page.

Useful Contacts

Emergency COVID-19 line	111
Coronavirus information line (non-medical)	686262
Coronavirus Business Support Line	686455
Douglas Borough Council	696300
Social Security Division	685656
Income Tax	685400