



Date received:	3 rd July 2026
Date responded:	3 rd August 2026
Subject:	Works at Spring Valley

Question:

You initially requested (on 7th June) the following information:

- 1. "Have Douglas Council been doing structural works without formal guidance or building control in place? This is particularly in regard to Spring Valley.**

No. A structural engineer has been involved in the works undertaken at Spring Valley. The works carried out are not notifiable under the relevant building control requirements.

- 2. What is the number of managing staff and housing officers in housing, and what is the number of amount of operational maintenance staff?**

Please find enclosed, at Appendix 1, the Housing and Property Department structure chart. For ease of reference, the table below sets out the total number of staff and identifies whether they are office-based or employed as manual and craft staff.

	<u>Total</u>	<u>Office</u>	<u>Manual</u>
Roles:	46	21	25

- 3. Why are tenants being moved into Spring Valley still when the deterioration of property is visible, and a recurring problem?**

The Council confirms that these properties are suitable for habitation and comply with the applicable housing standards.

- 4. Which job role is responsible for compliance amongst these staff? Are DCC taking any action at all to resolve these issues?"**

The Assistant Housing Manager (Maintenance) is responsible for day-to-day maintenance of Douglas City Council's public sector housing stock. Where appropriate, matters are escalated in accordance with the management structure chart set out in appendix 1.

On 3rd July, a further request was submitted in response to the above, asking for the following;

"Have Douglas Council commenced structural works at Spring Valley without first obtaining method statements and carrying out risk assessments"

Response:

From when the initial pilot scheme was carried out, in which a planning supervisor was appointed, all lintel repair or replacements works have had the appropriate Health & Safety Documents in place.

