

Date received:	3 rd December 2025
Date responded:	5 th January 2026
Subject:	LED Street Lighting – Douglas Promenade

Question:

"The LED street lighting along Douglas Promenade and the bottom of Broadway has many light units that have failed. Many have been faulty for several weeks, despite being reported by some residents of Douglas. Can you please provide information as to:

A: Why the faulty lights have not been replaced or repaired

B: Does Douglas Council hold stock of replacement spares and replacement lighting units for these lamps

C: Who originally supplied the lamp standards and light units , are they still able to supply spares for these lamps

Any information on this matter would be much appreciated. In my opinion the failure of so many light units is a further danger to road safety on Douglas Promenade in the evenings."

Response:

1. Council records show no formal public reports of faulty highway lights on Douglas Promenade during 2025. However, faults have been identified during routine inspections. Repairs are normally completed within five working days, but delays can occur due to factors such as weather damage, cable faults, rodent damage, or restricted vehicle access—particularly in areas like Castlemona Avenue. There are currently two failed lights in the vicinity of the Broadway area, both of which are under warranty and awaiting new parts.
2. Yes, the Council holds a limited stock of replacement parts. Most equipment remains under warranty.
3. The columns were manufactured in the UK by Fabrikat (Nottingham Ltd.). The highway lights and colour lighting were supplied by Thorn Lighting, and spares are available.

Please be assured that highway safety is a priority, and faults are addressed as quickly as possible.